





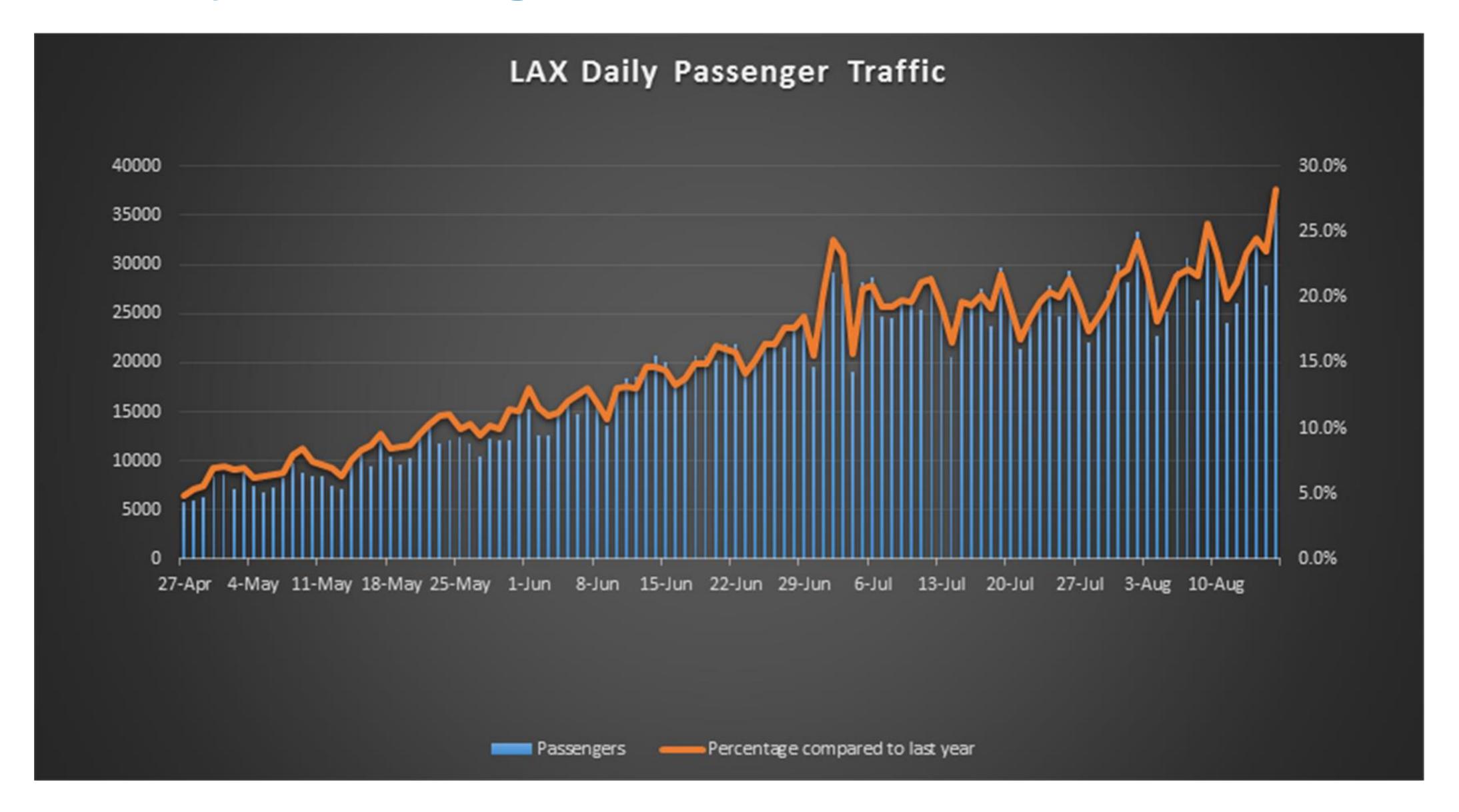
## Los Angeles World Airports Update

Los Angeles City Council
Trade, Travel, and Tourism Committee
18 August 2020



This presentation contains forward-looking statements which may involve known and unknown risks, uncertainties, and other factors which may cause the actual results, performance and achievements to be different from future results, performance and achievements expressed or implied by such forward-looking statements. Actual results could differ materially from those set forth in the forward-looking statements.

## LAX Daily Passenger Traffic





## LAX Passenger Traffic Comparison

July 2020 vs. July 2019

	Jul-2020	Jul-2019	<u>% Change</u>
Passenger Traffic Totals			
Domestic	1,331,409	5,933,926	-77.56 %
International	191,774	2,535,889	-92.44 %
Total	1,523,183	8,469,815	-82.02 %



Getting
Passengers
Back to the
Airport

Improving our Fiscal Position

Bringing
Employees
Back to Work

COVID-19
RECOVERY
TASK FORCE

Engaging and Communicating with Stakeholders

Setting Our Organization
Up for Success

Making Our Airports Safer

Completing
Construction
and Repairs
Faster



## Bringing Employees Back to Work

- Approximately 1/3 of workforce (more than 1,100 employees) are telecommuting
- Piloting COVID-19 Screening App for employees on-site
- Airport Police and LAFD partnering to provide free COVID-19 tests to LAWA employees
  - Over 600 employees took part in first two opportunities
  - Third test to be held Aug. 19
- Temperature Screening Pilot
- Space planning to create proper physical distance
- Installed Plexiglas barriers on public counters



#### **DO NOT ENTER**

OF RESPIRATORY ILLNESS.

(including fever or cough).
Instead, immediately contact
your health care provider.



 FACE COVERINGS ARE REQUIRED for all who enter this building



You must STAY 6 FEET AWAY
from other people to the greatest extent
possible.



• WASH YOUR HANDS or use hand sanitizer frequently, and avoid touching your face.

Stopping the spread of COVID-19 is everyone's responsibility.

Thank you for doing your part to save lives.

Work Safely at LAWA



## Travel Safely at LAX

#### **Touchless Technology**

- Touchless faucets pilot
- Touchless drinking fountains
- Shop & dine expansion for mobile ordering
- Virtual assistance desks
- Facial recognition at Global Entry kiosks

#### **Physical Distancing & PPE**

- PPE vending machines
- Face coverings required for all employees & guests
- ~700 Plexiglas barriers installed
- Travel Safely Ambassadors

#### **Keeping Facilities Clean**

- UV and ionized air filtration
- UV sanitization of escalator handrails
- Self-sanitizing elevator buttons
- Electrostatic spray units
- UVC light units
- 250+ hand sanitizer stations
- Handwashing reminders
- Frequent cleaning of high-touch areas

#### Signage and Audio Messages

- Maintain physical distancing
- Wear a face covering
- Wash hands

LAX has installed touchless faucets in this restroom



Travel Safely at LAX

FlyLAX.com/TravelSafely

This restroom is sanitized by UV lights and our committed custodial crew.



Travel Safely at LAX

FlyLAX.com/TravelSafely

Face coverings are required at LAX



Travel Safely at LAX

FlyLAX.com/TravelSafely

Leading the Way on Healthy Travel

#### **Terminal Wellness Pilot Project**

- Tom Bradley International
- Terminal 2

#### Air Bridges

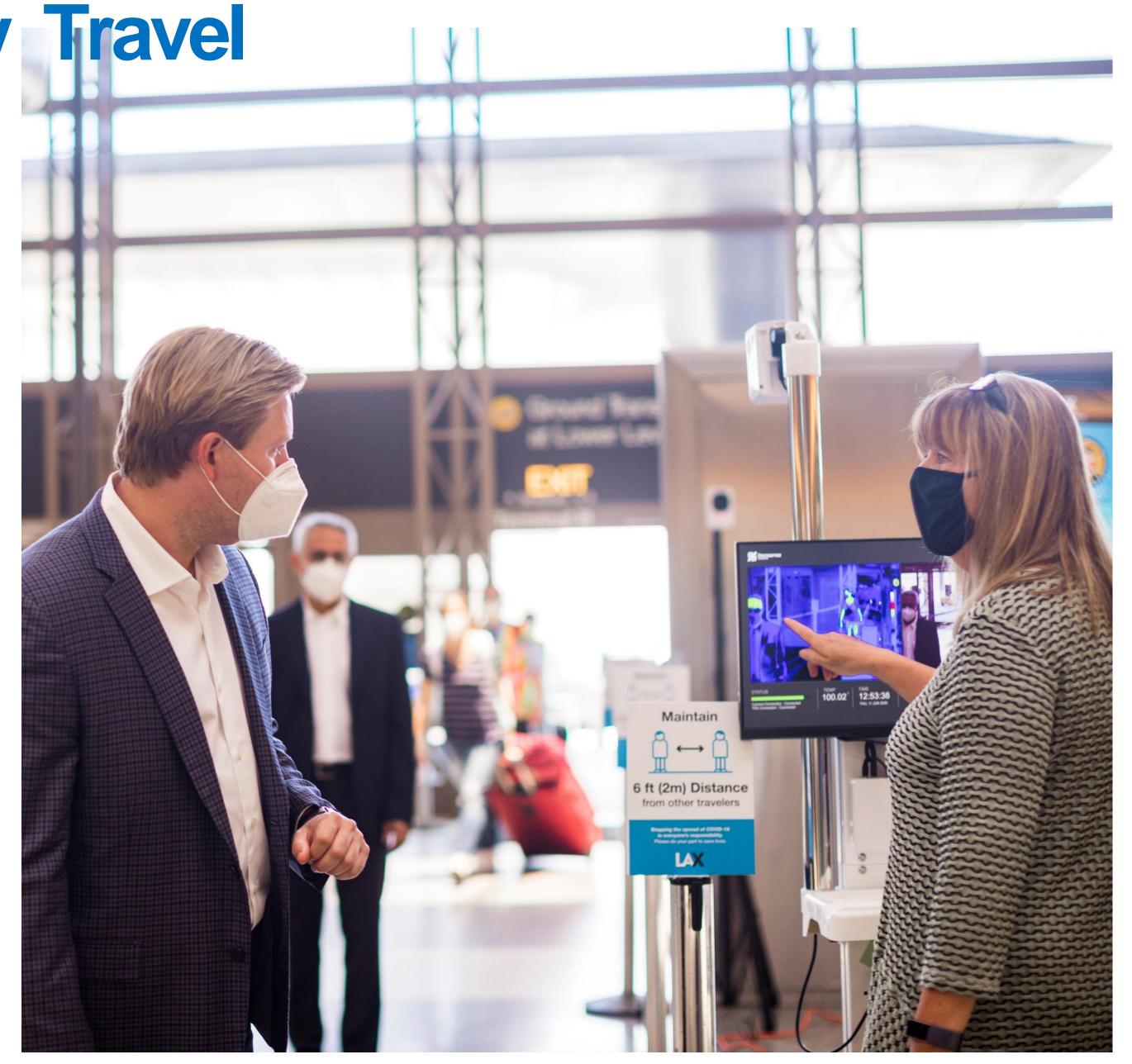
 Risk-based approach – working with SFO, Hong Kong, London Heathrow

#### **Rapid COVID-19 Testing**

 Exploring partnership opportunities for on-site COVID-19 testing

#### **Assessment Tool**

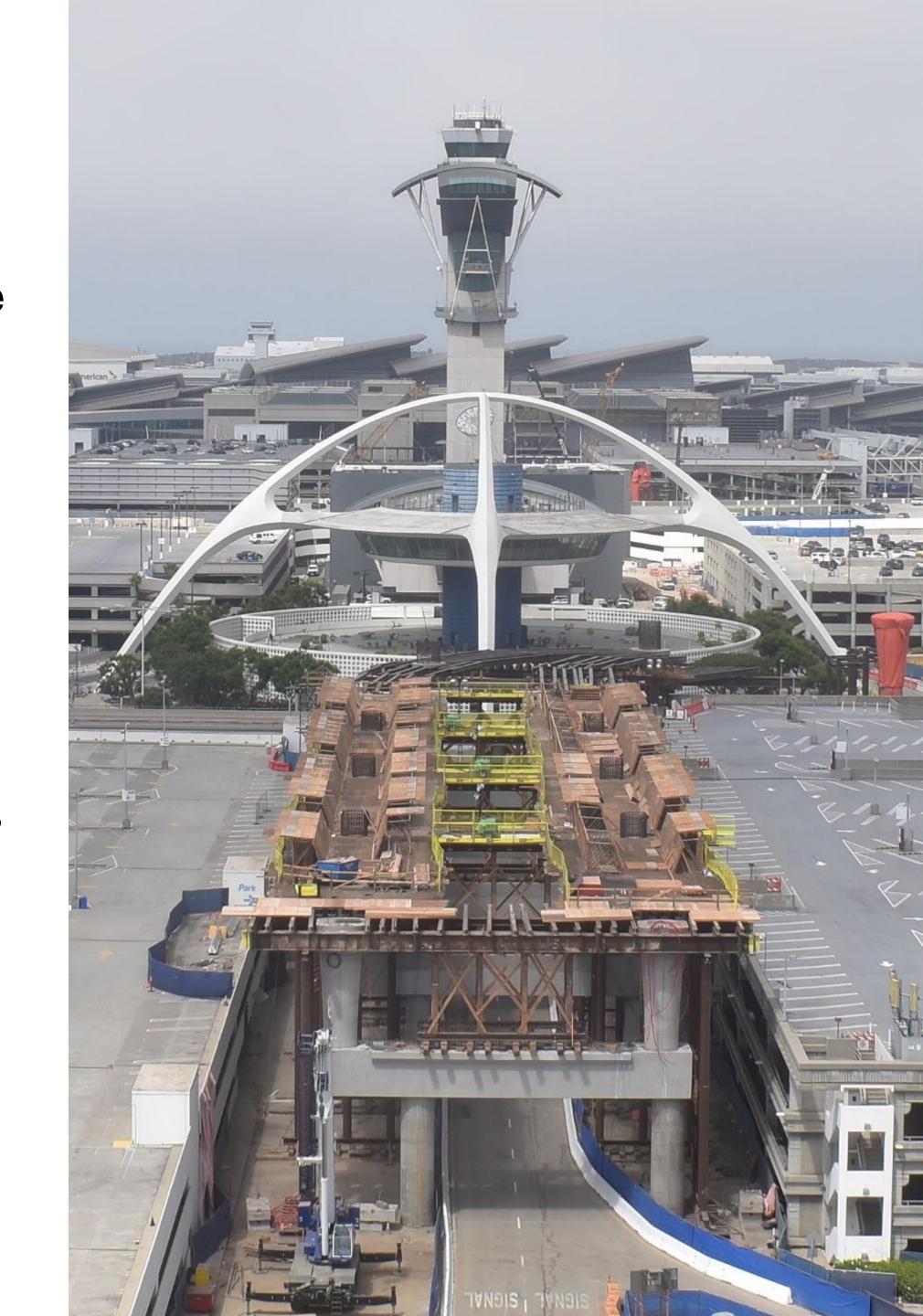
 LAWA has partnered with LA County Health, CDC, AAAE, Cedars Sinai and UCLA Health to create Infectious Disease Assessment Tool customized for airport environment





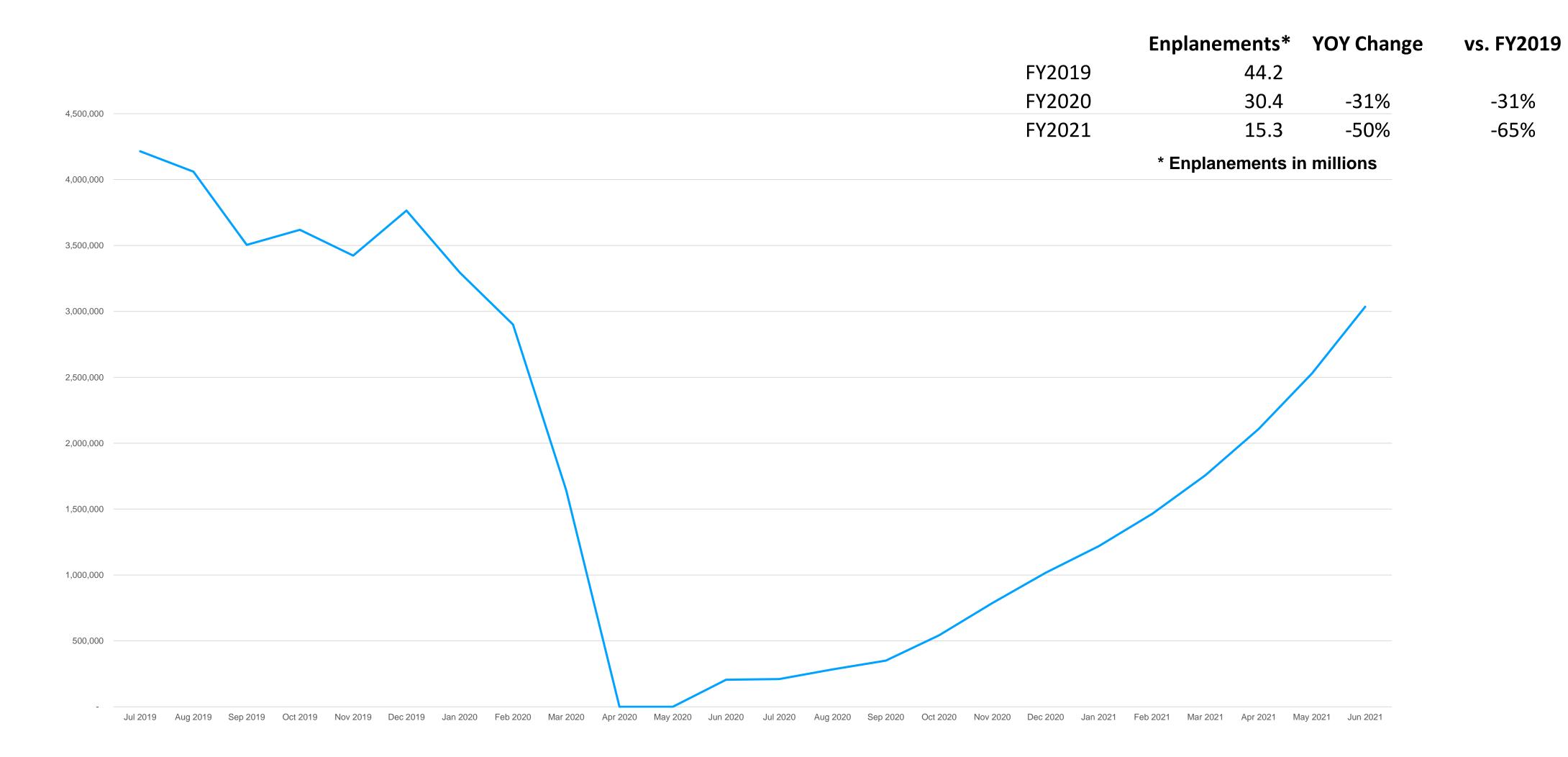
### **Completing Construction and Repairs**

- All projects currently under construction, including the Landside Access Modernization Program (LAMP), Midfield Satellite Concourse (MSC), Terminal Vertical Cores, Terminal Modernization, Airport Police Facility and taxiway improvements continue to move forward
- The Northside Development RFP was set to go out this past spring; now will be finalized in Q4 2020
- The Airfield and Terminal Modernization Project (Terminal 9, Concourse 0, taxiway improvements and roadway improvements) Draft EIR will be released in the coming months
- All contractors/developers abiding by guidelines set forth by Los Angeles Department of Building & Safety
- LAWA is taking advantage of reduced vehicle traffic by implementing longer road closures without impacting airport operations





## LAX Enplaned Passenger Traffic Forecast





# Improving our Fiscal Position & Setting Our Organization Up for Success

## FY 20-21 revenues projected to be \$308.1 million lower than FY 19-20

- Staff reduction of 15%: 330 employees retiring by Oct. under SIP + attrition / hiring freeze
  - Looking for additional reductions to personnel costs
- At least 20% budget reduction for all divisions
- Reduced consulting services
- Overtime restrictions

## Efficiencies Needed to Deliver Same Level of Service with Less

- Enterprise Procurement Group
- Centralized Administrative Functions
- Consolidation of Divisions
- Some changes will require BOAC approval and/or Council action



# Questions?

